

1. Jemstone Events ability to perform our services depends on us having adequate access to the venue prior to event for dressing and after for removal. This contact is on condition of adequate and reasonable access to the venue. Costs may vary if access times are found to be unsociable or unreasonably short. We shall endeavour to inform you of our requirements and no later than 3 weeks before event and it will be your responsibility to ensure that the venue is able to accommodate our requirements at your expense.
2. All hired goods remain the property of Jemstone Events, Unit 19D Urban Road Business Park, Urban Road, Kirkby In Ashfield, Nottingham, NG17 8AP
3. During the period of hire, the hirer is solely responsible for the hired goods and the hirer shall at all times be responsible for insuring all goods, from the time of acceptance of the goods until the time it is returned and accepted back into the possession of Jemstone Events,.
4. Hired goods will be counted and checked when they are collected and our decision as to losses/damages will be final. The hirer may have a named representative present to check the goods with our driver and sign any paperwork if required. In the case of items being collected by a third party carrier, they are not authorised to check the goods and Jemstone Events decision is final.
5. Any person not the hirer (i.e. hotel/venue employees and event co-ordinators) who accepts the delivery/collection of item's, is deemed to be authorised by the hirer.
6. Jemstone Events, shall not be responsible for any injury or damage to persons or property arising from the use of any equipment purchased or hired. Jemstone Events, shall in no circumstances be liable for any direct, indirect or consequential loss, damage or extra costs incurred caused by its negligence or other default in the performance of its duties.
7. Shortage and damage to hired goods will be charged according to the full replacement value at the time of hire, details of which are available on request. Shall the hirer wish to have any damaged goods returned for inspection Jemstone Events, must be notified within 28 days of the hirer being informed of any such damage. Otherwise, the said items will be disposed of. Any goods returned are at the hirer's expense.
8. Where applicable the hire period shall be deemed to continue until the goods are made available to Jemstone Events, or returned to their possession. In the case of a late return of hired goods on the part of the hirer a hire charge equivalent to the daily hire rate will be made.
9. Where applicable hired goods must be available for collection at the delivery address, unless otherwise agreed. All deliveries and collections within 20 miles drive from the Jemstone Events, office are complimentary, out of this area delivery and collection will be charged for – this will be arranged and detailed in the provisional booking/contract. Any extra expenses incurred where subsequent journeys are made necessary, will be charged accordingly.
10. No hired goods will be accepted by Jemstone Events, other than that which has been hired and specified on the contract. Any goods returned which do not belong to Jemstone Events, Hire will be notified to the hirer. Should they not be collected within 28 days. Jemstone Events, Hire reserves the right to dispose of them. Should the hirer wish to have them returned to them then it is at the hirers expense.
11. Jemstone Events, are not currently VAT registered
12. In the event of cancelled forward bookings, a minimum payment of 50% of the total cost as detailed in the contract will be payable by the client. Any cancellations within

14 days of the event will charge at the full cost. Any items purchased or manufactured especially for the client will be charged in full once purchased/production has begun.

13. We will make every effort to deliver, set up and collect at the times requested by the client; however removal will be as promptly as possible, we cannot guarantee collection immediately after use from every venue at the same time. It the clients responsibility to ensure that any hired goods are kept dry and in a secure place until collected.
14. We will endeavour to supply specific items requested, however we reserve the right to use our discretion to supply an appropriate alternative where necessary
15. If any provision of this agreement is found by any court, tribunal or administrative body of competent jurisdiction to be wholly or partly illegal, invalid, void, voidable, unenforceable or unreasonable it shall to the extent of such illegality, invalidity, voidness, voidability, unenforceability, or unreasonableness be deemed severable and the remaining provisions of this agreement and the remainder of such provision shall continue in full force and effect
16. The contract into which these terms and conditions are attached, any separate list or specification expressly referred to in it and these terms and conditions constitute the entire understanding between the parties with respect to the subject matter of this agreement and supersede all prior agreements, negotiations and discussions between the parties relating to it.
17. Save as expressly provided in this agreement, no amendment or variation of this agreement shall be effective unless in writing and signed by a duly authorised representative of each of the parties to it. For the avoidance of doubt, and without limiting the generality, this shall apply notwithstanding any terms or conditions which are endorsed upon, delivered with or contained in the Clients purchase order, confirmation of order, specification or other document.